



# Tech Lecture 1: Overview of Mobile Technologies







## Pretest Results



### **Application Technologies**

• SMS/USSD

Mobile Web

Local Application



#### SMS and USSD



# Short Message Service (SMS)

- GSM Protocol that allows for exchange of short messages
  - CDMA networks also have SMS protocol
- Each SMS messages is 140 bytes (byte = 8 bits)
  - Can encode up to 160 7-bit characters using default GSM alphabet



#### Multimedia Message Service (MMS)

- Extension to SMS that allows message to include more content:
  - Images, videos, and audio
- Use WAP browser to display the message
- Much bigger payload than SMS
- Problems:
  - Displaying on different phone (content adaption)
  - Access to MMSC from provider



# Unstructured Supplementary Services Data (USSD)

- Short, user-initiated responses (pull)
  - Balance check: Safaricom: \*144#
- USSD supported in all GSM phones
- New standards support push messages
  - Balance Transfer
  - M-Pesa
  - Instant messaging
- USSD is not SMS!



#### SMS Premium Services with Operator Agreement

- Examples: Ringtones, digital content, state updates
- Value-added Service Provider (VASP) has agreement with operator
  - Extra charges are added to SMS to/from VASP
  - VASP and operator share extra charge
    - Revenue share or fixed transport fee
  - Short codes
- Messages transported between operator and VASP via Internet
  - VASP uses Gateway software



#### **SMS-based Service**

- Interaction with service via SMS's
- Types of services:
  - Information push: breaking news, emergency info
  - Interactive: weather given zipcode, voting system, twitter, facebook status update, etc.

For interactive: a protocol must be defined Ex: send "weather 02319" to 01234

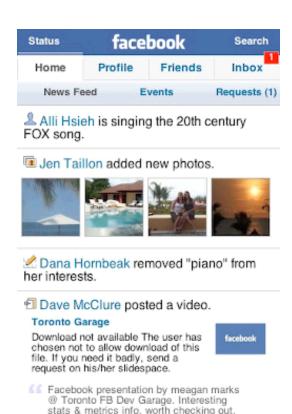


#### Mobile Web

Internet on your phone

Simplified UI for smaller screens

- Many generations of mobile web
  - Started as simple list of links
  - Now, full-featured websites
    - e.g. m.facebook.com





# **Local Application**







## Which technology should I use?



# **Technology Tradeoffs**

	SMS/USSD Application	Mobile Web	Local Application
Installed Base	Everyone	Mostly Everyone	Many and growing
Portability	Best	Different Flavors	Phone Specific / Platform specific
Bandwidth Req.	Low	High (nothing local)	Variable (local interaction / cache locally)
User Interface / User Experience	Simple	Adequate	Rich & Responsive
Advanced Features	None	Few	Yes! (GPS, orientation, local networking)
Deployment	VASP	Web	App Store



# Choose the technology wisely to best suit your application's needs