# Class 13 - Business Economics 

Summer 2013

Accelerating Information Technology Innovation

Google

## Reminder - Final Presentation - Thursday the $25^{\text {th }}$ July (next week)

■ - Prepare a 15 -minute presentation describing and demonstrating your app. Your presentation should concentrate on the product itself, although you may wish to emphasize any particularly impressive portions of your development process. You may wish to include:

- Your sketches
- Your TAM estimate
- Your customer persona
- Your customer persona story
- Your pitch/ask
- Your financial spreadsheet

■ An effective presentation includes color photographs, sketches, or video presentation along with a live display of the application.

- This presentation should be of the quality you would make to convince a top management group to purchase the rights to your product or to fund its final development and launch.
- In addition to your classmates, a panel of experts will observe your presentations and evaluate the projects. Be prepared to answer questions about all aspects of your project.
- Submit the slide presentation
- Submit several high-quality digital photos of the prototype


## Lets think about the Cedis



## The most important equation in business

## Profit =

## The most important equation in business

## Profit = Revenue - Cost

## Lets think about revenue ... what do we need to know:

## Revenue = \#customers x Price

Marketing
Strategies
\&
Adoption Rate


> Market Estimation and Sizing

Monetization Strategy
\&

Pricing

## Now lets think about costs ... what do we need to know:

## Costs = \#customers x var cost per customer

+ Fixed Cost


## Project Financial Analysis

also Business Case Analysis or Product Economics
■ Most common method is net present value (NPV) analysis of project cash flows.

- Alternative method is return on investment (ROI) analysis of cash flows. But this is not best practice

■ Base case model computes nominal NPV.
■ Sensitivity and trade-off analysis supports development decisions.

- Qualitative factors also influence decisions.

■ Financial analysis is conducted at multiple points in the product development process.

## Questions to Answer with Project Financial Modelling

■ Will the project be profitable enough to pay back the initial investment?

- What if our financial projections are wrong?
- What is the worst case for breakeven?

■ Is it worth it to invest in more expensive designs, parts, etc?

- Can we sell our product at a loss in order to get a stream of ongoing sales of renewables?

■ What if a new competitor joins the market?

## How do you think the cash flows for the following two startups look like?

## Dropbox



## Typical Inputs for NPV Analysis

■ Development cost and timing
■ Ramp-up cost and timing
■ Marketing and support cost and timing

- Sales volume and lifetime
- Unit production cost

■ Unit revenue

- Recycling cost or revenue

■ Discount rate

## Product Development Cash Flow



## What is Net Present Value?

$$
\mathrm{NPV}=\sum_{\text {periods }} \frac{\text { period cash flow }}{(1+\text { discount rate })^{\text {period }}}
$$

$$
\mathrm{NPV}=\sum_{i=1}^{\mathrm{N}} \frac{\mathrm{C}_{i}}{(1+r)^{i}}
$$

## Make a simple model to get started. Start with a schedule of expected activities and gradually add the numbers

|  | Year 1 |  |  |  | Year 2 |  |  |  | Year 3 |  |  |  | Year 4 |  |  |  | Year 5 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Development |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ramp-up |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marketing and Support |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Production and Sales |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

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## Break your model into a revenues section and a costs section

|  | Units | Year 1 |  |  |  | Year 2 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
| Revenues |  |  |  |  |  |  |  |  |  |
| Wholesale Revenue | \$m |  |  |  |  | \$0.26 | \$0.41 | \$0.56 | \$0.87 |
| Sales volume | thousands of units |  |  |  |  | 73.22 | 114.97 | 155.11 | 242.39 |
| Unit price | \$/unit |  |  |  |  | \$6.00 | \$6.00 | \$6.00 | \$6.00 |
| Unit whole sale revenue | \$/unit |  |  |  |  | \$3.60 | \$3.60 | \$3.60 | \$3.60 |
| Costs |  |  |  |  |  |  |  |  |  |
| Development cost | \$m | \$0.09 | \$0.09 | \$0.09 | \$0.09 |  |  |  |  |
| Ramp-up cost | \$m |  |  | \$0.01 | \$0.01 | \$0.01 |  |  |  |
| Marketing \& support cost |  |  |  |  |  | \$0.28 | \$0.29 | \$0.31 | \$0.34 |
| Production cost |  |  |  |  | \$0.52 | \$0.24 | \$0.24 | \$0.37 | \$0.49 |
| Production Volume | thousands of units |  |  |  | 343.30 | 155.11 | 155.11 | 242.39 | 325.51 |
| Production cost per Unit | \$/unit |  |  |  | \$1.52 | \$1.52 | \$1.52 | \$1.52 | \$1.52 |
| Period Cash Flow | \$m/Qtr | -\$0.09 | -\$0.09 | -\$0.10 | -\$0.62 | -\$0.26 | -\$0.11 | -\$0.12 | \$0.04 |
| Discounted Period Cash Flow | \$m/Qtr | -\$0.08 | -\$0.08 | -\$0.08 | -\$0.47 | -\$0.18 | -\$0.07 | -\$0.07 | \$0.02 |
| NPV over 5 Years | \$m | \$11.89 |  |  |  |  |  |  |  |
| Annual Discount Rate | 30\% |  |  |  |  |  |  |  |  |

## For more advanced business plans (required for investors) we capture more detail in a P\&L forecast

P \& L by Year


P\&L = Profit \& Loss Statement

## Income Statement Example (or P\&L) Key ingredients for a generic technology company

| Sales (Revenue) | \$ 50.0 | 100\% | After discounts |
| :---: | :---: | :---: | :---: |
| Cost of Goods Sold (COGS) | \$ 20.0 | 40\% | Direct \& indirect costs but NOT R\&D |
| Gross Profit (Gross Margin) | \$ 30.0 | 60\% | Sales minus COGS |
| Sales \& Marketing (S\&M) | \$ 15.0 | 30\% |  |
| Research \& Development (R\&D) | \$ 5.0 | 10\% |  |
| General \& Admin (G\&A) | \$ 2.5 | 5\% | Rent, Accounting, HR, IT |
| Total Expenses | \$ 22.5 | 45\% |  |
| Operating Profit (EBIT) | \$ 7.5 | 15\% | Gross Profit minus Total Expenses |

## What cost categories can you think of?

Salaries

Utilities

Transport

## What cost categories can you think of?

COGS (Cost of Goods Sold)

Engineering

Marketing

Development
Costs/ R\&D

CAPEX

Others?

Sales

General \& Admin

The first step is to brainstorm all possible expense types

## We often separated business Expenses from COGS and CAPEX

## Expenses

Reoccurring costs associated with your business


General \& Admin

## COGS

## COGS = Cost of Goods Sold.

How much does your business pay for items sold

## CAPEX

CAPEX = Capital Expenditure

Major once-off investments made by your business - not reoccurring monthly

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## We sometimes may have a separate sheet for expenses



## Staffing will often make up >70\% of expenses - you may want a separate staffing plan and salaries forecast

| Staffing Plan |  | Staffing | Staffing | Staffing | Staffing | Staffing | Staffing | Staffing | Staffing |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
|  |  | Year 1 | Year 1 | Year 1 | Year 1 | Year 2 | Year 2 | Year 2 | Year 2 |
|  |  |  |  |  |  |  |  |  |  |
| Engineering |  |  |  |  |  |  |  |  |  |
| CTO | Input | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Programmer | Input | 4 | 8 | 10 | 12 | 15 | 20 | 25 | 30 |
| Tech Writer | Input | - | 1 | 1 | 2 | 2 | 4 | 4 | 4 |
| Other | Input | - | - | - | - | - | - | - | - |
| Total Eng |  | 5 | 10 | 12 | 15 | 18 | 25 | 30 | 35 |
|  |  |  |  |  |  |  |  |  |  |
| Marketing |  |  |  |  |  |  |  |  |  |
| VP Marketing | Input | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Product Manager | Input | 1 | 1 | 2 | 2 | 3 | 3 | 4 | 4 |
| Mar-Com | Input | - | - | 1 | 1 | 2 | 2 | 2 | 2 |
| Other | Input | 1 | 1 | 1 | 2 | 2 | 2 | 3 | 3 |
| Total Mktg |  | 3 | 3 | 5 | 6 | 8 | 8 | 10 | 10 |

## What monetization strategies can you think of?

## Ten ways for you to make money with apps

1. Paid
2. Advertising
3. In-App Purchases
4. Webapp Subscriptions
5. Subscriptions
6. Sponsorship/Promotions
7. Lead Gen
8. Affiliate Sales
9. Analytics
10. Don't Make Money

How many Revenue Streams/Models does linked in have?


## Sales will gradually ramp up over time -

Market Potential


Expected Adoption Rate


## You may want a separate sheet for sales (volume) and revenue by revenue stream



## You may want to add a separate sheet for CAPEX \& Development Expenses

| Capital Expenses |  |  | Q1 |  | Q2 |  | Q3 |  | Q4 |  | Q1 |  | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year 1 |  | Year 1 |  | Year 1 |  | Year 1 |  | Year 1 |  | Year 1 |
| Employee Workstations (PP) | 4,000 | \$ | 68,000 | \$ | 32,000 | \$ | 48,000 | \$ | 24,000 | \$ | 52,000 | \$ | 36,000 |
| Prototype Expenses | Input | \$ | 50,000 | \$ | 100,000 | \$ | 250,000 | \$ | 250,000 | \$ | 100,000 | \$ | 250,000 |
|  |  | \$ | 118,000 | \$ | 132,000 | \$ | 298,000 | \$ | 274,000 | \$ | 152,000 | \$ | 286,000 |
| Cumulative CAPEX |  | \$ | 118,000 | \$ | 250,000 | \$ | 548,000 | \$ | 822,000 | \$ | 974,000 | \$ | 1,260,000 |

## We combine all this data into a P\&L



## Combine Revenues and Costs into the P\&L (Profit and Loss Statement)



## Investors also like to see your financials graphically



## What Investors Look At



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## What YOU should look at



## You can learn a lot about a business from their public P\&L: Business Models - Internet

amazon.com

| Revenue | $100 \%$ |
| ---: | ---: |
| COGS | $77 \%$ |


| R\&D | $6 \%$ |
| :---: | :---: |
| SGA | $13 \%$ |

Expenses

Op Profit
4\%

| Op Profit | $4 \%$ |
| ---: | :---: |
|  |  |
| Annual Revenue | $\$ 10.7 B$ |
| Employees | $14 k$ |
| Rev per Emp perYr | $\$ 764 k$ |



100\%

| $21 \%$ | $41 \%$ |
| :---: | :---: |
| $79 \%$ | $40 \%$ |


| $8 \%$ |
| :---: |
| $47 \%$ |
| $55 \%$ |


| $13 \%$ |
| ---: |
| $31 \%$ |

44\%

15\%
\$6.5B
11k
\$585k

12\% 15\%

27\%
$33 \%$
100\% 60\%

\$11B
11k
\$1M !!!!!!

## Business Plan Financials Josh's Rules-of-Thumb: Disclaimer

■ Do NOT use Business Planning Software
■ Focused on making attractive to investors
■ Most relevant for technology companies
■ May not apply to your industry
■ Most common Business Plan errors:

- Revenue too high in year 4
- Profit margin too high in year 4


# Full Business Plan Presentation Suggestions 

■ Page 1: Annual P\&L for 4 years

■ Page 2 \& 3: Quarterly P\&L for all 4 years

■ Page 4: Quarterly Staffing plan for 4 years

■ Page 5: Quarterly cash flow for 4 years

