Class 13 – Business Economics

Summer 2013

Accelerating Information Technology Innovation









Reminder – Final Presentation – Thursday the 25th July (next week)

- Prepare a 15-minute presentation describing and demonstrating your app. Your
 presentation should concentrate on the product itself, although you may wish to emphasize
 any particularly impressive portions of your development process. You may wish to include:
 - Your sketches
 - Your TAM estimate
 - Your customer persona
 - Your customer persona story
 - Your pitch/ask
 - Your financial spreadsheet
- An effective presentation includes color photographs, sketches, or video presentation along with a live display of the application.
- This presentation should be of the quality you would make to convince a top management group to purchase the rights to your product or to fund its final development and launch.
- In addition to your classmates, a panel of experts will observe your presentations and evaluate the projects. Be prepared to answer questions about all aspects of your project.
 - Submit the slide presentation
 - Submit several high-quality digital photos of the prototype



Lets think about the Cedis





The most important equation in business

Profit =



The most important equation in business

Profit = Revenue - Cost



Marketing

Strategies

&

Adoption Rate

Lets think about revenue ... what do we need to know:

Revenue = #customers x Price



Monetization
Strategy
&
Pricing
(Today's class)



Now lets think about costs ... what do we need to know:

Costs = #customers x var cost per customer

+ Fixed Cost



Project Financial Analysis

also Business Case Analysis or Product Economics

- Most common method is net present value (NPV) analysis of project cash flows.
- Alternative method is return on investment (ROI) analysis of cash flows. But this is not best practice
- Base case model computes nominal NPV.
- Sensitivity and trade-off analysis supports development decisions.
- Qualitative factors also influence decisions.
- Financial analysis is conducted at multiple points in the product development process.



Questions to Answer with Project Financial Modelling

- Will the project be profitable enough to pay back the initial investment?
- What if our financial projections are wrong?
- What is the worst case for breakeven?
- Is it worth it to invest in more expensive designs, parts, etc?
- Can we sell our product at a loss in order to get a stream of ongoing sales of renewables?
- What if a new competitor joins the market?



How do you think the cash flows for the following two startups look like?





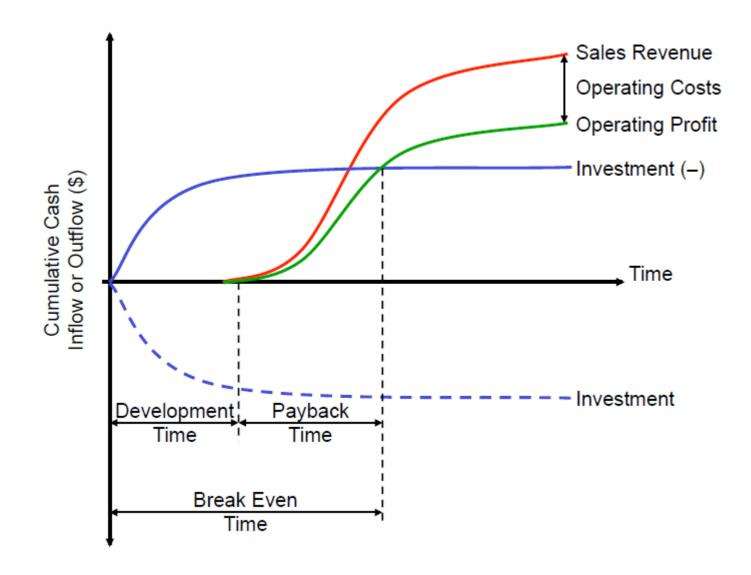


Typical Inputs for NPV Analysis

- Development cost and timing
- Ramp-up cost and timing
- Marketing and support cost and timing
- Sales volume and lifetime
- Unit production cost
- Unit revenue
- Recycling cost or revenue
- Discount rate



Product Development Cash Flow





What is Net Present Value?

$$NPV = \sum_{\text{periods}} \frac{\text{period cash flow}}{(1 + \text{discount rate})^{\text{period}}}$$

NPV =
$$\sum_{i=1}^{N} \frac{C_i}{(1+r)^i}$$



Make a simple model to get started. Start with a schedule of expected activities and gradually add the numbers

Development

Ramp-up

Marketing and Support

Production and Sales

	Yea	ar 1			Yea	ar 2			Yea	ar 3			Yea	ar 4		Ye			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4												



Break your model into a revenues section and a costs section

			Year	1			Year	2	
	Units	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Revenues									
Wholesale Revenue	\$m					\$0.26	\$0.41	\$0.56	\$0.87
Sales volume	thousands of units					73.22	114.97	155.11	242.39
Unit price	\$/unit					\$6.00	\$6.00	\$6.00	\$6.00
Unit whole sale revenue	\$/unit					\$3.60	\$3.60	\$3.60	\$3.60
Costs									
Development cost	\$m	\$0.09	\$0.09	\$0.09	\$0.09				
Ramp-up cost	\$m			\$0.01	\$0.01	\$0.01			
Marketing & support cost						\$0.28	\$0.29	\$0.31	\$0.34
Production cost					\$0.52	\$0.24	\$0.24	\$0.37	\$0.49
Production Volume	thousands of units				343.30	155.11	155.11	242.39	325.51
Production cost per Unit	\$/unit				\$1.52	\$1.52	\$1.52	\$1.52	\$1.52
Period Cash Flow	\$m/Qtr	-\$0.09	-\$0.09	-\$0.10	-\$0.62	-\$0.26	-\$0.11	-\$0.12	\$0.04
Discounted Period Cash Flow	\$m/Qtr	-\$0.08	-\$0.08	-\$0.08	-\$0.47	-\$0.18	-\$0.07	-\$0.07	\$0.02
NPV over 5 Years	\$m	\$11.89							
Annual Discount Rate	30%								



For more advanced business plans (required for investors) we capture more detail in a P&L forecast

P & L by Year									
	Source	Year 1		Year 2		Year 3		Year 4	
Revenue									
Model 1	P&L By Qtr	\$ 1,275,000	100%	\$ 10,500,000	88%	\$ 33,750,000	82%	\$ 37,500,000	50%
Model 2	P&L By Qtr	\$ -	0%	\$ 1,400,000	12%	\$ 5,250,000	13%	\$ 27,500,000	36%
Model 3	P&L By Qtr	\$ -	0%	\$ -	0%	\$ 2,400,000	6%	\$ 10,500,000	14%
Total Revenue		\$ 1,275,000	100%	\$ 11,900,000	100%	\$ 41,400,000	100%	\$ 75,500,000	100%
COGS	P&L By Qtr	\$ 425,000	33%	\$ 3,920,000	33%	\$ 13,385,000	32%	\$ 23,200,000	31%
Gross Margin		\$ 850,000	67%	\$ 7,980,000	67%	\$ 28,015,000	68%	\$ 52,300,000	69%
Expenses									
Engineering	P&L By Qtr	\$ 1,326,625	104%	\$ 3,475,275	29%	\$ 7,212,188	17%	\$ 12,205,975	16%
Marketing	P&L By Qtr	\$ 710,750	56%	\$ 1,810,750	15%	\$ 3,239,350	8%	\$ 5,300,000	7%
Sales	P&L By Qtr	\$ 1,214,250	95%	\$ 3,466,500	29%	\$ 7,171,500	17%	\$ 12,393,500	16%
G&A	P&L By Qtr	\$ 964,575	76%	\$ 1,817,750	15%	\$ 3,117,000	8%	\$ 5,308,500	7%
Operating Exp.		\$ 4,216,200	331%	\$ 10,570,275	89%	\$ 20,740,038	50%	\$ 35,207,975	47%
Operating Profit		\$ (3,366,200)	-264%	\$ (2,590,275)	-22%	\$ 7,274,963	18%	\$ 17,092,025	23%



Income Statement Example (or P&L) Key ingredients for a generic technology company

Sales (Revenue)	\$ 50.0	100%	After discounts
Cost of Goods Sold (COGS)	\$ 20.0	<u>40%</u>	Direct & indirect costs but NOT R&D
Gross Profit (Gross Margin)	\$ 30.0	60%	Sales minus COGS
Sales & Marketing (S&M)	\$ 15.0	30%	
Research & Development (R&D)	\$ 5.0	10%	
General & Admin (G&A)	\$ 2.5	5%	Rent, Accounting, HR, IT
,			,
Total Expenses	\$ 22.5	45%	
Operating Profit (EBIT)	\$ 7.5	15%	Gross Profit minus Total Expenses



What cost categories can you think of?

Salaries

Utilities

Transport



What cost categories can you think of?

COGS (Cost of Goods Sold)

Development Costs/ R&D

Engineering

CAPEX

Marketing

Others?

Sales

General & Admin

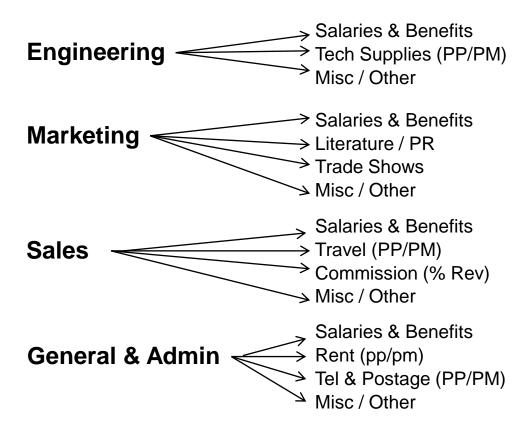
The first step is to brainstorm all possible expense types



We often separated business Expenses from COGS and CAPEX

Expenses

Reoccurring costs associated with your business



COGS

COGS = Cost of Goods Sold.

How much does your business pay for items sold

CAPEX

CAPEX = Capital Expenditure

Major once-off investments made by your business - not reoccurring monthly



We sometimes may have a separate sheet for expenses

Departmental Expenses		Source	Q1	Q2		Q3		Q4		Q1		Q2		
			Year 1	Year 1		Year 1		Year 1		Year 2		Year 2	-	These
Engineering														
Salaries & Benefits		Staffing Plan	\$ 129,375	\$ 232,875	\$	276,000	\$	336,375	\$	408,038	\$	562,275	←—	lines
Tech Supplies (PP/PM)	\$ 2,000	input/formula	\$ 30,000	\$ 60,000	\$	72,000	\$	90,000	\$	108,000	\$	150,000		come
Misc / Other		input	\$ 10,000	\$ 20,000	\$	30,000	\$	40,000	\$	60,000	\$	80,000		from
Total Engineering		To P&L	\$ 169,375	\$ 312,875	\$	378,000	\$	466,375	\$	576,038	\$	792,275		taffir
Marketing													•	shee
Salaries & Benefits		Staffing Plan	\$ 86,250	\$ 86,250	\$	135,125	\$	158,125	\$	210,600	\$	214,200		
Literature / PR		input	\$ 5,000	\$ 5,000	\$	10,000	\$	10,000	\$	20,000	\$	20,000	٦	Thes
Trade Shows		input	\$ -	\$ 25,000	\$	-	\$	50,000	\$	-	\$	50,000	, ex	kpen
Misc / Other		input	\$ 20,000	\$ 20,000	\$	40,000	\$	60,000	\$	100,000	\$	125,000	$\overline{}$	s are
Total Marketing		To P&L	\$ 111,250	\$ 136,250	\$	185,125	\$	278,125	\$	330,600	\$	409,200	е	nter
Sales														here
Salaries & Benefits		Staffing Plan	\$ 122,188	\$ 179,688	\$	309,063	\$	366,563	\$	504,563	\$	572,688		
Travel (PP/PM)	\$ 3,000	input/formula	\$ 9,000	\$ 18,000	\$	36,000	\$	45,000	\$	63,000	\$	72,000		
Commission (% Rev)	5.00%	input/formula	\$ -	\$ 7,500	\$	18,750	\$	37,500	\$	85,000	\$	127,500		
Misc / Other		input	\$ 15,000	\$ 15,000	\$	15,000	\$	20,000	\$	20,000	\$	20,000	_	
Total Sales		To P&L	\$ 146,188	\$ 220,188	\$	378,813	\$	469,063	\$	672,563	\$	792,188		Γhes
General & Admin														lines
Salaries & Benefits		Staffing Plan	\$ 129,375	\$ 143,750	\$	195,500	\$	195,500	\$	251,550	\$	255,850		ink t
Rent (pp/pm)	\$ 375	input/formula	\$ 19,125	\$ 28,125	\$	41,625	\$	48,375	\$	63,000	\$	73,125	th	ne Pa
Tel & Postage (PP/PM)	\$ 200	input/formula	\$ 10,200	\$ 15,000	\$	22,200	\$	25,800	\$	33,600	\$	39,000		
Misc / Other		input	\$ 15,000	\$ 20,000	\$	25,000	\$	30,000	\$	40,000	\$	50,000		
Total G&A		To P&L	\$ 173,700	\$ 206,875	\$	284,325	\$	299,675	\$	388,150	\$	417,975		
Total Operating Expense			\$ 600,513	\$ 876,188	¢	1,226,263	¢	1,513,238	¢	1,967,350	•	2,411,638		



Staffing will often make up >70% of expenses – you may want a separate staffing plan and salaries forecast

Staffing Plan		Staffing							
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
		Year 1	Year 1	Year 1	Year 1	Year 2	Year 2	Year 2	Year 2
Engineering									
СТО	Input	1	1	1	1	1	1	1	1
Programmer	Input	4	8	10	12	15	20	25	30
Tech Writer	Input	-	1	1	2	2	4	4	4
Other	Input	-	-	-	-	-	-	-	-
Total Eng		5	10	12	15	18	25	30	35
Marketing									
VP Marketing	Input	1	1	1	1	1	1	1	1
Product Manager	Input	1	1	2	2	3	3	4	4
Mar-Com	Input	-	-	1	1	2	2	2	2
Other	Input	1	1	1	2	2	2	3	3
Total Mktg		3	3	5	6	8	8	10	10



What monetization strategies can you think of?



Ten ways for you to make money with apps

- 1. Paid
- 2. Advertising
- 3. In-App Purchases
- 4. Webapp Subscriptions
- 5. Subscriptions
- 6. Sponsorship/Promotions
- 7. Lead Gen
- 8. Affiliate Sales
- 9. Analytics
- 10. Don't Make Money

How many
Revenue
Streams/Models
does linked in
have?



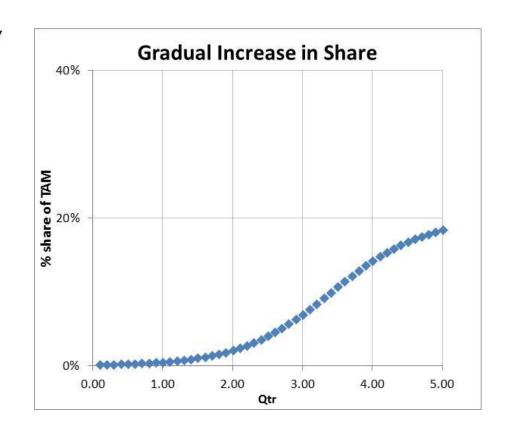


Sales will gradually ramp up over time -

Market Potential

157 M Women in the US 6 M **Pregnant Annually** First Time Moms

Expected Adoption Rate





You may want a separate sheet for sales (volume) and revenue by revenue stream

Sales	Plan	Source	Q1		Q2	Q3	Q4	Q1	Q2	
			Year 1	Yea	ar 1	Year 1	Year 1	Year 2	Year 2	
Unit S	ales									Volume /
	Model 1	Input	-		20	50	100	200	300	Customers
	Model 2	Input	-	_		-	-	20	30	, etc
	Model 3	Input	-	-		-	-	-	-	
	Total Units		-		20	50	100	220	330	
Reven	nue									Volume
	Model 1	\$ 7,500	\$ -	\$ 150,0	00	\$ 375,000	\$ 750,000	\$ 1,500,000	\$ 2,250,000	
	Model 2	\$ 10,000	\$ -	\$ -		\$ -	\$ -	\$ 200,000	\$ 300,000	
	Model 3	\$ 15,000	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	You may war
T	otal Revenue		\$ -	\$ 150,0	00	\$ 375,000	\$ 750,000	\$ 1,700,000	\$ 2,550,000	a separate
										section for price if price
Cost	of Goods Sold									will change
	Model 1	\$ 2,500	\$ -	\$ 50,0	00	\$ 125,000	\$ 250,000	\$ 500,000	\$ 750,000	over time
	Model 2	\$ 3,000	\$ -	\$ -		\$ -	\$ -	\$ 60,000	\$ 90,000	K
	Model 3	\$ 3,500	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -	
	Total COGS	To P&L	\$ -	\$ 50,0	00	\$ 125,000	\$ 250,000	\$ 560,000	\$ 840,000	COGS

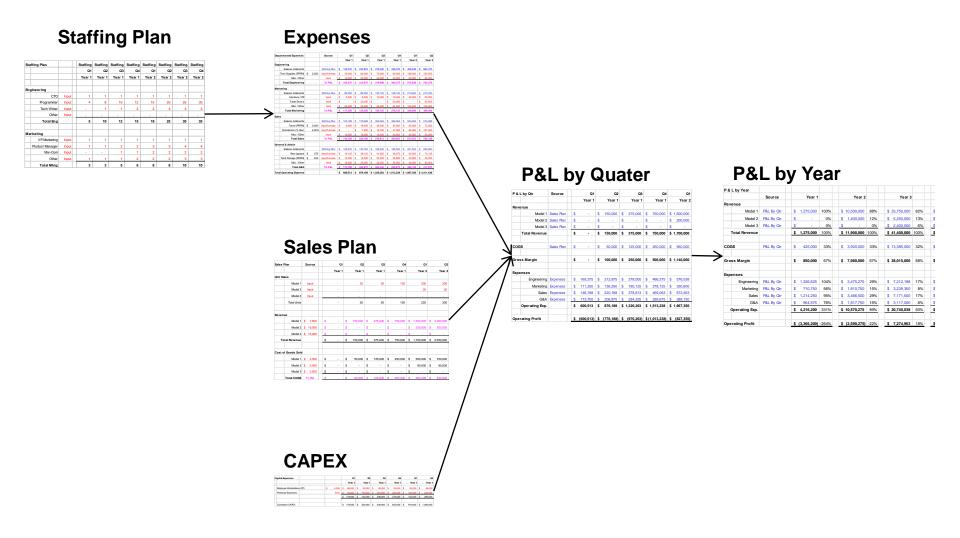


You may want to add a separate sheet for CAPEX & Development Expenses

Capital Expenses		Q1	Q2	Q3	Q4	Q1	Q2
		Year 1					
Employee Workstations (PP)	\$ 4,000	\$ 68,000	\$ 32,000	\$ 48,000	\$ 24,000	\$ 52,000	\$ 36,000
Prototype Expenses	Input	\$ 50,000	\$ 100,000	\$ 250,000	\$ 250,000	\$ 100,000	\$ 250,000
		\$ 118,000	\$ 132,000	\$ 298,000	\$ 274,000	\$ 152,000	\$ 286,000
Cumulative CAPEX		\$ 118,000	\$ 250,000	\$ 548,000	\$ 822,000	\$ 974,000	\$ 1,260,000



We combine all this data into a P&L



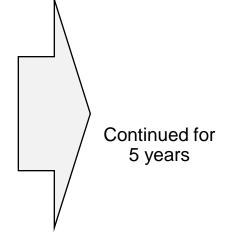


Combine Revenues and Costs into the P&L (Profit and Loss Statement)

P & L by	Qtr	Source	Q1	Q2	Q3		Q4	Q1
			Year 1	Year 1	Year 1		Year 1	Year 2
Revenu	e							
	Model 1	Sales Plan	\$ -	\$ 150,000	\$ 375,000	\$	750,000	\$ 1,500,000
	Model 2	Sales Plan	\$ -	\$ -	\$ -	\$	-	\$ 200,000
	Model 3	Sales Plan	\$ -	\$ _	\$ _	\$	_	\$ _
To	tal Revenue		\$ -	\$ 150,000	\$ 375,000	\$	750,000	\$ 1,700,000
cogs		Sales Plan	\$ -	\$ 50,000	\$ 125,000	\$	250,000	\$ 560,000
Gross N	/largin		\$ -	\$ 100,000	\$ 250,000	\$	500,000	\$ 1,140,000
Expense	es							
	Engineering	Expenses	\$ 169,375	\$ 312,875	\$ 378,000	\$	466,375	\$ 576,038
	Marketing	Expenses	\$ 111,250	\$ 136,250	\$ 185,125	\$	278,125	\$ 330,600
	Sales	Expenses	\$ 146,188	\$ 220,188	\$ 378,813	\$	469,063	\$ 672,563
	G&A	Expenses	\$ 173,700	\$ 206,875	\$ 284,325	\$	299,675	\$ 388,150
Ор	erating Exp.		\$ 600,513	\$ 876,188	\$ 1,226,263	\$	1,513,238	\$ 1,967,350
Operatii	ng Profit		\$ (600,513)	\$ (776,188)	\$ (976,263)	\$ ((1,013,238)	\$ (827,350)

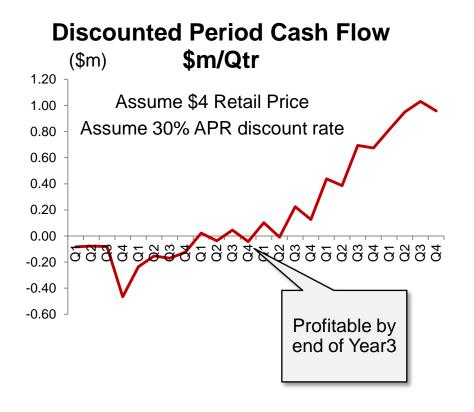
Plan by Month for first two years

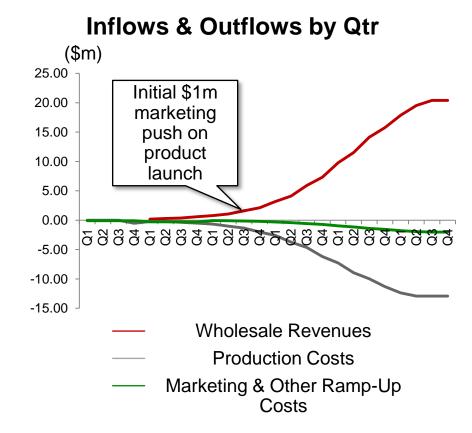
Plan by Qtr thereafter





Investors also like to see your financials graphically







What Investors Look At

P & L by Year											
	Source	Year 1			Year 2		Year 3		Ye	r 4	
Revenue											
Model 1	P&L By Qtr	\$ 1,275,000	100%	\$	10,500,000	88%	\$ 33,750,000	82%	\$ 37,500,0	00	50%
Model 2	P&L By Qtr	\$ -	0%	\$	1,400,000	12%	\$ 5,250,000	13%	\$ 27,500,0	00	36%
Model 3	P&L By Qtr	\$ -	0%	\$	-	0%	\$ 2,400,000	6%	\$ 10,500,0	00	14%
Total Revenue		\$ 1,275,000	100%	\$	11,900,000	100%	\$ 41,400,000	100%	\$ 75,500,0	00	100%
cogs	P&L By Qtr	\$ 425,000	33%	\$	3,920,000	33%	\$ 13,385,000	32%	\$ 23,200,0	00	31%
Gross Margin		\$ 850,000	67%	\$	7,980,000	67%	\$ 28,015,000	68%	\$ 52,300,0	00	69%
Expenses											
Engineering	P&L By Qtr	\$ 1,326,625	104%	\$	3,475,275	29%	\$ 7,212,188	17%	\$ 12,205,9	75	16%
Marketing	P&L By Qtr	\$ 710,750	56%	\$	1,810,750	15%	\$ 3,239,350	8%	\$ 5,300,0	00	7%
Sales	P&L By Qtr	\$ 1,214,250	95%	\$	3,466,500	29%	\$ 7,171,500	17%	\$ 12,393,5	00	16%
G&A	P&L By Qtr	\$ 964,575	76%	\$	1,817,750	15%	\$ 3,117,000	8%	\$ 5,308,5	00	7%
Operating Exp.		\$ 4,216,200	331%	\$	10,570,275	89%	\$ 20,740,038	50%	\$ 35,207,9	75	47%
Operating Profit		\$ (3,366,200)	-264%	\$	(2,590,275)	-22%	\$ 7,274,963	18%	\$ 17,092,0	25	23%
										H	
				+							



What YOU should look at

P & L by Year		_			_					-		
	Source		Year 1			Year 2		Year 3			Year 4	
Revenue												
Model 1	P&L By Qtr	\$	1,275,000	100%	\$	10,500,000	88%	\$ 33,750,000	82%	\$	37,500,000	50%
Model 2	P&L By Qtr	\$	-	0%	\$	1,400,000	12%	\$ 5,250,000	13%	\$	27,500,000	36%
Model 3	P&L By Qtr	\$	-	0%	\$	-	0%	\$ 2,400,000	6%	\$	10,500,000	149
Total Revenue		\$	1,275,000	100%	\$	11,900,000	100%	\$ 41,400,000	100%	\$	75,500,000	100%
cogs	P&L By Qtr	\$	425,000	33%	\$	3,920,000	33%	\$ 13,385,000	32%	\$	23,200,000	31%
Gross Margin		\$	850,000	67%	\$	7,980,000	67%	\$ 28,015,000	68%	\$	52,300,000	69%
Expenses												
Engineering	P&L By Qtr	\$	1,326,625	104%	\$	3,475,275	29%	\$ 7,212,188	17%	\$	12,205,975	16%
Marketing	P&L By Qtr	\$	710,750	56%	\$	1,810,750	15%	\$ 3,239,350	8%	\$	5,300,000	7%
Sales	P&L By Qtr	\$	1,214,250	95%	\$	3,466,500	29%	\$ 7,171,500	17%	\$	12,393,500	16%
G&A	P&L By Qtr	\$	964,575	76%	\$	1,817,750	15%	\$ 3,117,000	8%	\$	5,308,500	7%
Operating Exp.		\$	4,216,200	331%	\$	10,570,275	89%	\$ 20,740,038	50%	\$	35,207,975	47%
Operating Profit		\$	(3,366,200)	-264%	\$	(2,590,275)	-22%	\$ 7,274,963	18%	\$	17,092,025	23%



You can learn a lot about a business from their public P&L: Business Models – Internet



Revenue	100%	100%	100%	100%
cogs	77%	21%	41%	40%
Gross Margin	23%	79%	59%	60%
R&D	6%	8%	13%	12%
SGA	13%	47%	31%	15%
Expenses	19%	55%	44%	27%
Op Profit	4%	24%	15%	33%
Annual Revenue	\$10.7B	\$6B	\$6.5B	\$11B
Employees	14k	13k	11k	11k
Rev per Emp perYr	\$764k	\$461k	\$585k	\$1M !!!!!!



Business Plan Financials

Josh's Rules-of-Thumb: Disclaimer

- Do **NOT** use Business Planning Software
- Focused on making attractive to **investors**
- Most relevant for <u>technology</u> companies
- May **not** apply to your industry
- Most common Business Plan errors:
 - Revenue too high in year 4
 - Profit margin too high in year 4



Full Business Plan Presentation Suggestions

■ Page 1: Annual P&L for 4 years

■ Page 2 & 3: Quarterly P&L for all 4 years

■ Page 4: Quarterly Staffing plan for 4 years

■ Page 5: Quarterly cash flow for 4 years